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Kalahari Golf & Jag Landgoed • Kathu



Rules, Regulations & Directions

Payment policy

- ◆ **Full pre-payment** must be made **7 days** before check-in date to secure booking and constitutes a binding contract. Failure to do so may result in booking being cancelled.
- ◆ Any outstanding payments will be charged 10% interest per day of the total invoice amount if pre-payments are not received when guest checks in. No exceptions will be made.
- ◆ **Contact number of guest required.**
- ◆ **AS SOON AS AN INVOICE HAS BEEN ISSUED, THE CANCELLATION POLICY WILL START IMMEDIATELY AS THE INVOICE CONSTITUTES A BINDING CONTRACT.**
 - Within 7 days of check-in date - 25% cancellation charge of invoice amount.
 - Within 48 hours of check-in date - 50% cancellation charge if room can be filled otherwise 100% charge.
 - Within 24 hours of check-in date - 100% cancellation charge.

Check-in Procedures

- ◆ Times: Check in: 16:00pm, Check Out: 10:00am
- ◆ Late or early check-in's to be arranged personally with owners 24 hours in advance.
- ◆ Late or early check-in's will incur a surcharge of R100 per hour per guest. If guests arrive later than 22:00 the front door will be locked and no guests will be allowed to book in. The security at the main gate will also not allow guest to enter estate.

General

- ◆ **RIGHT OF ADMISSION RESERVED:** No persons other than those invoiced and paid for, are permitted to share the accommodation.
- ◆ **No Take-Aways** are allowed in rooms. Please arrange with reception for plates in dining area.
- ◆ **Food:** If you have any special requests regarding food, please notify the reception at the time of booking – it may give extra cost. **No Food are allowed to be prepared inside Suites**
- ◆ **NO SMOKING** is allowed inside of the suites or any area inside the building. Smoking is permitted on all the outside areas where it does not offend other guests. Please use ashtrays provided for disposal of cigarette butts and make sure the windows and sliding door are closed when you smoke on the patio. A fine of R600 will be charged to your account if you do not comply with this policy or if your room smell of smoke.
- ◆ **No alcohol** will be allowed to be brought onto the premises. Kathuhari Guesthouse have a liquor license for your convenience.
- ◆ **No pets are permitted.** This is a Kalahari Golf en Jaglandgoed and a Sishen Golf Club rule.

Dinner & Breakfast

- ◆ All guests that are pre-booked for Dinner, Bed and Breakfast must contact reception 24hours in advance in they are NOT having dinner at the Guesthouse. In case of less than 5 people having dinner, dinner vouchers will be handed to guests. This will be decided by management on the particular day.
- ◆ **Breakfast** will be served from 7am and on weekends from 8am only.
- ◆ **Dinner** will be served from 18:30 till 19:15 strictly, if you arrive later than this, you will not receive dinner or a voucher. Please also bear in mind that the tables need to be set for breakfast, and you will be asked to leave the dining area not later than 19h30. Please use the lounge provided close to the bar area, to commence your conversations.
- ◆ **Dinner Voucher:** Please pre-book this before arrival.

Maps to follow on next pages